## A.G.M of Aspatria Patient Liaison Group (PLG) on 9<sup>th</sup> October 2018 at the Aspatria Medical Group Practice

Present: Janet Mansfield (chair), Julie Saxton (GP), Dianne Blacklock (Practice

Manager), Diane Turner,, Nita Eubank, John Wallbanks, Colin Brown.

Apologies: Kathy McGough, Shelagh Dixon, Barbara Brown, Hazel Stewart.

1: Minutes of the previous meeting held on 3<sup>rd</sup> July 2018 agreed after discussing various points listed therein, as follows:-

#### Current developments re staffing

Dr Goodman is now recovered and back working full time.

The new doctor, Dr Iwan Fletcher has settled well.

Dr Higgs is off for 3 months and we wish him well for his recovery.

The new paramedic, Scott Allinson has started but is now going to return to the ambulance service. A job vacancy has been advertised.

In addition advertisements have been put out for another Doctor to join the practice and an Advanced Nurse Practitioner.

The practice has two trainees at present, Dr Helen Reid and Dr Klaudia.

Congratulations to Practice Nurse Sarah on 40 years in the NHS.

Practice Nurse Elaine Marrs is retiring soon and Sarah Delorme is leaving but will be available for relief work. Best wishes to them both for the future.

A new Practice Nurse is due to start on November 2<sup>nd</sup>.

#### Facebook

The Aspatria Medical Centre page is proving popular and Diane advertised the above meeting on Aspatrias-Voice but no new members came forward. We will keep trying.

# Wigton Hospital

The closure of beds at Wigton hospital has now gone ahead. However, Dr Saxton is concerned that the promised back up from 'The Hub' i.e. rehab care and availability of District Nurses is not sufficient. There are reports that extra beds will be made available in local care homes. Park Lodge currently only has 4 residents but there is an ongoing shortage of carers.

### **Listening Ear Project**

Janet to find out more. Ongoing.

- 2: The weekly Health and Wellbeing sessions are being supported but finish this month.
- **3:** The regular Pilates class in the Medical Centre has now been extended to two classes for the public as well as the one run for staff.
- **4:** The mural made by the pupils of Beacon Hill School was unveiled during the celebrations on July 5<sup>th</sup> for 70<sup>th</sup> anniversary of the NHS. It is brilliant and can be seen in the waiting area. Janet made a speech which was streamed online and there was cake! Unfortunately, there was a disappointing lack of support from patients on the afternoon.
- **5:** The pupils from Richmond Hill school have now been invited to do some artwork for the surgery which we all thought was a great idea.
- **6:** The flu vaccine has caused problems. Although sufficient was ordered earlier in the year the amount delivered was then staggered. There are two separate vaccines this year, one for the under 65s and one for the over 65s. The first clinic ran out of over 65s vaccines and some people did not get the over 65s one. However, there is no excuse for some being abusive towards the staff and outwith the surgery. The two different vaccines also put extra pressure on the staff. Anyone that did not receive the vaccine on the day or missed the clinic is invited to make an appointment with the nurse.

## 7: Any other business

Nita is concerned with the medicine review system. An appointment may be made with your GP if you have any concerns.

Both Janet and Colin were assured by Dianne that issues that were bought up last meeting were dealt with the following day.

Janet mentioned that her daughter had difficulty finding the surgery due to lack of suitable signage. It was agreed that this was a matter for the Highways department.

**8:** Date of next meetings

Tuesday, 8<sup>th</sup> January 2019 (AGM) meeting finished at 8.00 pm